

## Change management in dental practice

**call:01392 580560**



### What is the workshop about?

Change appears to be pretty inevitable in society today so it is useful to have a framework for dealing with change within our practice. Some say that if we don't adapt and change then we may fall behind. This workshop provides an overview of the fundamentals of change management which are easy to understand and apply to ensure that the practice will run smoothly through periods of change.

This workshop looks at overcoming barriers to change as much as planning for change to happen. We often find change difficult because of the fear of it. For that reason the workshop addresses aspects of leadership and communication which also required in the effective management of change.

### What are the learning objectives?

By the end of the workshop delegates will be able to:

- ▶ Analyse the nature and pressures associated with change.
- ▶ Consider the human response to change in terms of motivation and resistance.
- ▶ Develop an effective framework for managing change in the practice.
- ▶ Be able to communicate effectively during periods of change.
- ▶ Plan more effectively for changes in working practices

### What should I expect to gain from the day?

- ▶ An understanding of different types of change and how to plan for them.
- ▶ Tools and techniques such as SWOT, gap and force feel analysis which are easy to apply and highly effective in managing change.
- ▶ Skills for the effective management and motivation of people during periods of change.

### Workshop outline and key topics covered

We start by considering the difference between incremental transformational change which will help us to identify our response to changing environments. We then move on to considering the human response to change which looks at the impact which our emotional response may have on our performance and help us as managers to be able to lead your staff through the critical stages of change.

You will be asked to examine the driving forces and resisting forces behind change and the influence which these may have over the facilitation of change.

We then consider approaches to managing the transition in an change programme. The final part of the day addresses the leadership and management skills which are required handling change and will equip delegates with simple yet effective techniques for the effective management of change.

Registration will commence from 9.00am, the meeting will begin at 9.15am and will finish at approximately 4.15pm. This course is generally regarded to provide 6 hours of CPD